



Swiss Manufacturing Company Injection Moulding & Precision Tooling



Situation

- Growing concern about handling and protecting the following types of information:
 - Intellectual Property (IP)
 - Personal Identifiable Data (PID) of Customers, Partners and Employees
 - Financial Data
- Wanted to get independent confirmation that IT infrastructure, processes and governance were current and compliant, across:
 - Structured Data (ERP, CRM, Manufacturing Systems, Datastores), as well as
 - Unstructured Data (Email, Fileshares)
- Available internal and external resources lacking the capacity and, in part, the skills required to resolve these complex demands.

Solution

- We conducted a standardized Cloud, Privacy & Security Assessment (2 days) to quickly establish the biggest risks and opportunities, and define a lean and manageable scope of work. This included:
 - Data Privacy
 - Determine the need to perform a complete DPIA as required in certain cases per GDPR/DSGVO - deemed not applicable in this particular case
 - Data Protection
 - Review of access policies to ensure only authorized users can access sensitive information - resulted in recommendations for change specifically related to remote access by 3rd party suppliers
 - Legal & Compliance
 - Review of existing Terms & Conditions, Data Protection Declaration, etc. - resulted in revised versions for all to ensure adherence to latest laws and regulations across CH and EU
 - Legal review of all Cloud and 3rd Party Contracts related to IT and/or Data Processing - resulted in several recommendations for change, and future-proofed with a subscription to LEANmade (Cloud) Contract Maintenance
 - Process review of existing risk management controls in case of Data Breach - now up-leveled with a subscription to LEANmade Incident Response
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Results

- Subscribed to LEANmade Cloud Contract Maintenance, and LEANmade Incident Response for the following reasons:
 - Existing processes and compliance measures were already in good shape as a starting point (a.o. through ISO9001), but required several updates in combination with specialist support in order to safeguard this successful business in today's and tomorrow's connected environment.
 - Found the LEANmade subscription model to be an excellent fit - and it is turning out to be much more cost effective than any of the other solutions considered
 - As a result, a high standard of Data Privacy, Protection and Compliance has been achieved - without interruption of the actual business.
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