

ahead

Independent Software Vendor (ISV) - Bern, Zürich, Barcelona

The ahead app is your companion for sharing knowledge, culture and communication

Situation

Before the launch of ahead and <https://www.aheadintranet.com/de/>, the team wanted to make sure that everything was in place in order to:

- Safely handle and protect the following types of information:
 - Personal Identifiable Data (PID) of Customers, Partners and Employees
 - Any other type of data that customers will share or store using the ahead App
- Wanted to get independent validation that data management, processes and governance are current and compliant:
 - Public Website, Production Environment (O365, Azure), and DevOps
- Wanted to get all the accompanying legal and supporting documents ready:
 - Data protection declaration, Terms of Use, specific FAQ re. GDPR/DSG

Solution

LEANmade conducted a Privacy & Legal Assessment to establish the biggest risks and opportunities. This included:

- Data Protection
 - Review of data management and access policies to ensure access to sensitive customer information is kept at an absolute minimum, and fully documented
- Legal & Compliance
 - Creation of up-to-date documents and declarations to ensure full compliance
- Transparency & Trust
 - As a digital native company, the ahead team is very clear about:
 - customer data is handled with high standards of security and data protection
 - based on state-of-the-art enterprise platforms and best practices
 - properly documented at every turn, in full transparency

Results

- Following the initial Assessment and recommendations, LEANmade's delivered:
 - Data protection declaration (Datenschutzerklärung)
 - Terms of Use (Nutzungsbedingungen)
 - FAQ for customers on how ahead handles Data-Privacy and -Security
- As our Privacy and Compliance specialists truly understand IT, we were able to deliver a quick turn-around of the initial assessment, a lean scope of work and a fast completion - and thus remain very cost effective
- As an overall result, the ahead team was able to further strengthen its' already high standards of Data Privacy and Compliance