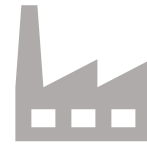




Swiss Manufacturing Company Injection Moulding & Precision Tooling



Situation

- **Growing concern about handling and protecting the following types of information:**
 - Intellectual Property (IP)
 - Personal Identifiable Data (PID) of Customers, Partners and Employees
 - Financial Data
- **Wanted to get independent confirmation that IT infrastructure, processes and governance were current and compliant, across:**
 - Structured Data (ERP, CRM, Manufacturing Systems, Datastores), as well as
 - Unstructured Data (Email, Fileshares)
- **Available internal and external resources lacking the capacity and, in part, the skills required to resolve these complex demands.**

Solution

- **We conducted a standardized Cloud, Privacy & Security Assessment (2 days) to quickly establish the biggest risks and opportunities, and define a lean and manageable scope of work.** This included:
 - **Data Privacy**
 - Determine the need to perform a complete DPIA as required in certain cases per GDPR/DSGVO – deemed not applicable in this particular case
 - **Data Protection**
 - Review of access policies to ensure only authorized users can access sensitive information – resulted in recommendations for change specifically related to remote access by 3rd party suppliers
 - **Legal & Compliance**
 - Review of existing Terms & Conditions, Data Protection Declaration, etc. - resulted in revised versions for all to ensure adherence to latest laws and regulations across CH and EU
 - Legal review of all Cloud and 3rd Party Contracts related to IT and/or Data Processing - resulted in several recommendations for change, and future-proofed with a subscription to LEANmade (Cloud) Contract Maintenance
 - Process review of existing risk management controls in case of Data Breach – now up-leveled with a subscription to LEANmade Incident Response
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Results

- **Subscribed to LEANmade Cloud Contract Maintenance, and LEANmade Incident Response** for the following reasons:
 - Existing processes and compliance measures were already in good shape as a starting point (a.o. through ISO9001), but required several updates in combination with specialist support in order to safeguard this successful business in today's and tomorrow's connected environment.
 - **Found the LEANmade subscription model to be an excellent fit – and it is turning out to be much more cost effective than any of the other solutions considered**
 - As a result, **a high standard of Data Privacy, Protection and Compliance has been achieved** - without interruption of the actual business.
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